



Installation Instructions

Instructions to create a diagnostic scan

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Contents

1	Copyright	3
2	Wichtiger Hinweis Diagnoseprotokoll	3
3	Using VCDS	4
4	Using ODIS	5

1 Copyright

Copyright

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2 Wichtiger Hinweis Diagnoseprotokoll

Important Note Diagnostic Protocol

- In order to shorten the processing time of your request to our technicians, the following has to be noted:
 - **Before** creating the diagnostic protocol, the **error memory** of the vehicle has to be **deleted** first.
 - There should be **no passive/sporadic** errors in the diagnostic protocol.
 - There should only be **active/static** errors in the diagnostic protocol.

3 Using VCDS

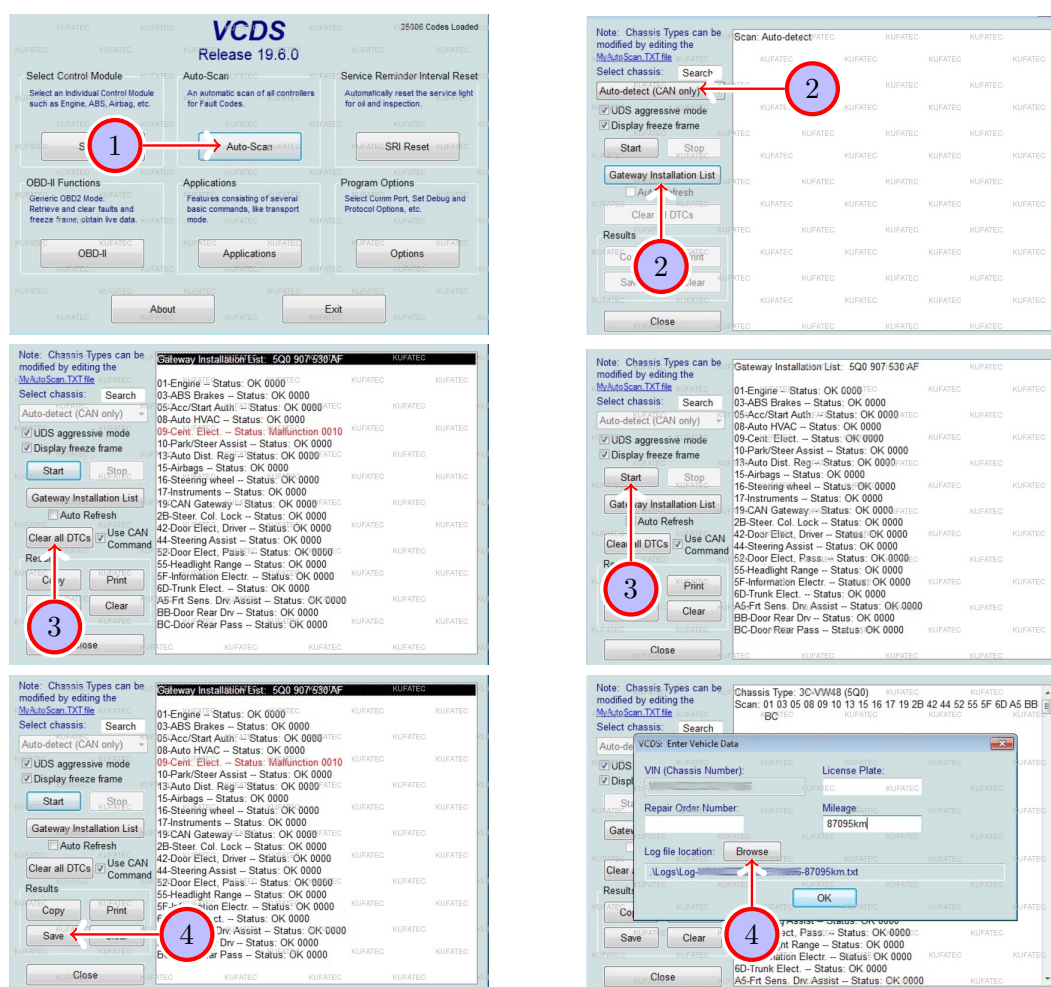


Figure 1: Using VCDS

Table 1: Instructions to create a diagnostic scan using VCDS

No.	Work step	Note
1	Connect the read out Interface (OBD-plug) to the OBD-Interface of the vehicle. Be aware that the Interface is located at different spots depending on the vehicle/manufacturer.	
	Start the read out software VCDS . Select the option Auto-Scan in the overview.	
2	Check in the upper selection screen if the following option Auto-detect (CAN only) was chosen. Start the read out process by pressing Start .	
!	The software is reading out the vehicle's system. This can take a few minutes.	
3	Important note: Note that the error memory must be completely erased once. Press Clear all DTCs to do this. Perform the diagnostic scan again by pressing Start .	
4	Save the scan by pressing Save first and Browse afterwards.	
5	Confirm with OK to save the file as a .txt file on the computer.	
!	In case our support team asks you to send us the read out file, we need the file with the ending (.txt) .	

4 Using ODIS

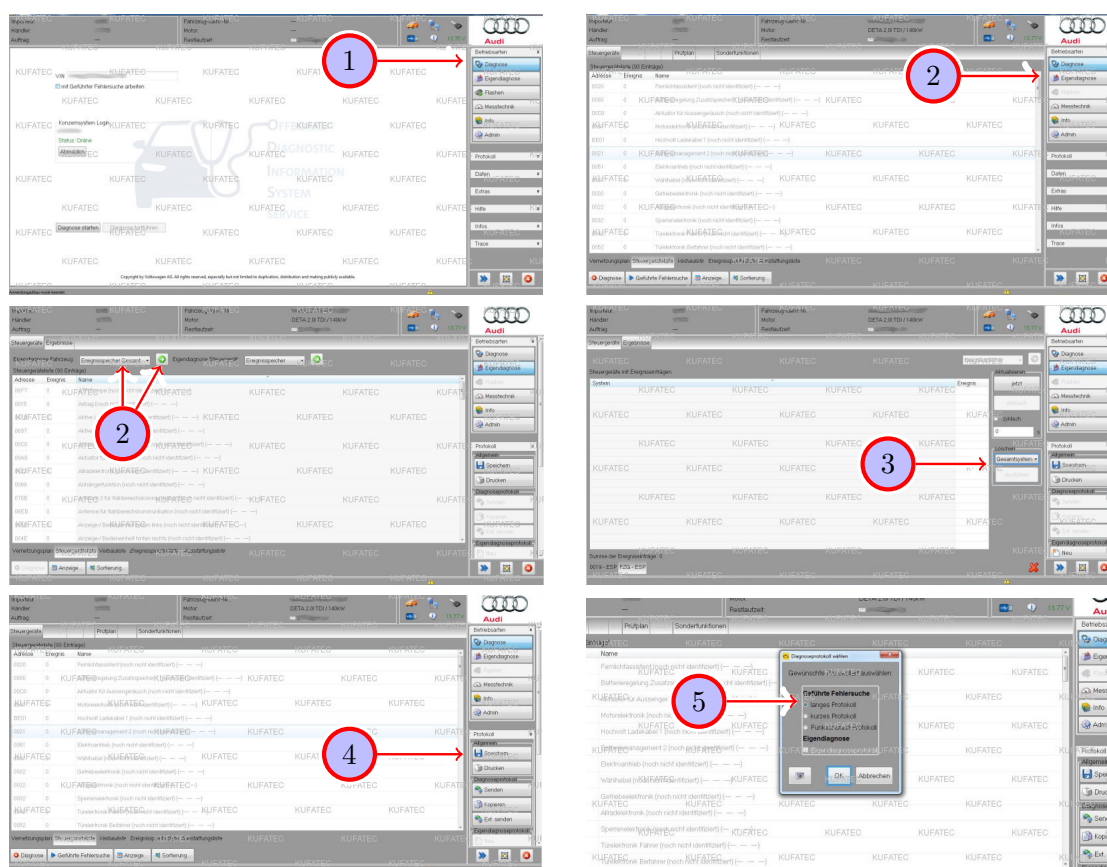


Figure 2: Using ODIS

Table 2: Instructions to create a diagnostic scan using ODIS

No.	Work step	Note
1	Connect the read out Interface (OBD-plug) to the OBD-Interface of the vehicle. Be aware that the Interface is located at different spots depending on the vehicle/manufacturer.	
	Start the read out software ODIS . Select the option diagnosis in the overview operating modes.	
!	The software is reading out the vehicle's system. This can take a few minutes.	
2	Important note: Please note that the error memory must be completely cleared once. To do this, first press Self Diagnostics and then the green arrow.	
3	At the marked position, select Delete from the Clear menu and choose General System . Press Run . Perform the diagnostic scan again.	
4	Click on Save (under Protocol/General) in order to save the file on the computer.	
5	In the window choose desired type of protocol, select the option long protocol . Press OK in order to save the .htm file on the computer.	
!	In case our support team asks you to send us the read out file, we need the file with the ending (.htm) .	

List of Figures

1	Using VCDS	4
2	Using ODIS	5

List of Tables

1	Instructions to create a diagnostic scan using VCDS	4
2	Instructions to create a diagnostic scan using ODIS	5